

In the video, Tye had trouble managing his credit card. In fact, the card was cancelled. Nik also had trouble with his credit card—and mobile phone bill too. His car was repossessed because there was money owing on it.

Who could Tye and Nik have contacted for advice before things got out of hand?

1. **COMPILE** a list of organisations which can help with credit and consumer problems, including disputes with sellers and financial advice. You can start your research by checking out the contacts screens on the *Money Stuff* website ([www.moneystuff.fairtrading.nsw.gov.au](http://www.moneystuff.fairtrading.nsw.gov.au)).

The NSW Department of Fair Trading website ([www.fairtrading.nsw.gov.au](http://www.fairtrading.nsw.gov.au)) also has contact information.

Organisations Nik and Tye could have contacted:

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2. **SELECT** one organisation and find out:

- its purpose

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- the service(s) it provides

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- how to access the services

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REPORT back to the class on your findings.

